

WIRE

Keeping Oxfordshire connected



August 2019

Please note: Wire is an interactive document that is built so that readers can easily view items quickly with a click. All the items available below that are underlined and in blue are hyperlinks and should work with a single click.

Please do email scwcsu.dtscommunications@nhs.net if there are issues with links that are broken or are linking to incorrect information.

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Information Governance



Responding to information requests for insurance claims

A number of practices are continuing to receive requests for full medical records for insurance claims. Sharing a patient's full record for an insurance claim is likely to fall foul of GDPR on the basis that it is excessive and there is no legal base for sharing of irrelevant information. Should you receive such a request from an insurance company we would recommend that you remind them:

A separate framework – the Access to Medical Reports Act 1988, commonly known as AMRA - already exists as a

mechanism for the insurance industry's access to tailored medical reports used as part of underwriting policies or assessing claims. Insurance companies/health insurers should request a medical report under AMRA to help make sure that the information provided is relevant and sufficient to verify the claim. This route allows practices to charge insurance companies a fixed fee for access to patient information and includes important safeguards for patients.

The ICO expects insurers to use this mechanism in most instances and has previously worked with the Association of British Insurers to formalise this understanding. For more information please see:

<https://ico.org.uk/about-the-ico/news-and-events/blog-why-the-right-of-access-to-patient-data-needn-t-be-a-headache-for-gps/>

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(Click image to view
NHSE PCN video)

Do you have a question about Primary Care Networks?

NHS England has compiled a number of frequently asked questions about Primary Care Networks that have come through various engagement sessions.

If your question is not already covered, you can send this to the Primary Care Network national team who will share a response england.pcn@nhs.net

Contact us

If you have a GP IG or GDPR enquiry, please email GP-IGEnquiries.scwcsu@nhs.net

NOTE: If you need support with a data breach, please flag it as **urgent**.

**Lindsay Blamires - General Practice Information Governance Manager
SCW**

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Digital Transformation



Digital Transformation event: thank you for attending

We would like to take this opportunity to thank everyone who attended the Digital Transformation event that took place on 12 July; your input was greatly appreciated and will help to advise our next steps so that we can better meet your needs.

More information, including access to the presentations and workshop outputs, can be accessed via the following links:

- [Digital Transformation and new ways of working in Primary Care](#) (Intro)
- [National tools and services](#) (NHSx)
- [NHS App](#) – flow diagram in the event a practice is merging or changing clinical system

- [Workshop Outputs](#)

Other key messages from the day included:

1. Work closer with primary care to ensure that infrastructure and systems are future proof.
2. Hold more engagement events - including the return of the annual all day event.
3. Work to strike a balance between doing things at scale and individual practice needs and processes.
4. Work to improve/streamline communications with practices.

Please do get in touch if you have any questions or are interested in working with us on our projects.

Aasha Cowey – Programme Manager

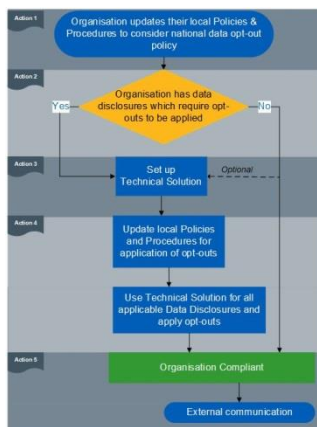
SCW



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(click image to download a copy)

National data opt-out – getting ready for the 2020 deadline

All health and adult care organisations in England that provide publicly funded or co-ordinated care must comply with the national data opt-out policy by March 2020.

You can help to make sure your organisation is ready by checking our step-by-step [Compliance Implementation Guide](#) that sets out the actions your organisation needs to take in order to satisfy the [Information Standard](#). Our programme team has been contacting Trust Data Protection Officers to offer help in understanding the compliance activity

Individual implementation support for organisations is planned to cease at the end of September. So if organisations would like to take advantage of some on-site support then they are urged to move quickly. Post September, organisations will still be able to engage through the National Service Desk for support.

[Find out more about compliance with the national data opt-out](#)

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National Programme Utilisation (EPS, GP2GP and Patient Online)



Online services utilisation dashboard

To view the monthly utilisation dashboard, which shows the trend lines for the national programmes including EPS, GP2GP** and POL - please click on the following link: [Utilisation Dashboard](#)

**NHS Digital has not updated GP2GP utilisation data since August 2018

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EPS – snapshot reports

Please find the snapshot reports of EPS utilisation in Oxfordshire.

All Scripts	% of prescriptions issued by Oxon practices where EPS was used: 67% (national average is currently 70%)	[link]
Repeat Prescriptions	% of Oxon practices scoring over 80%: 83%	[link]
Electronic Repeat Dispensing	% of Oxon dispensing practices scoring over 25%: 15% (national average 14%)	[link]

If you would like any more information about EPS, please contact:

Todd Davidson – Senior Project/Change Manager
SCW

☎ 07557 456 793

✉ todd davidson@nhs.net

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GP referral pro formas

News and release notification August 2019

Keeping system pro formas up to date



Zip folders containing full sets of referral pro formas can be found on the [Referral Pro formas](#) page of the OCCG website.

The zip folder EMIS-Pro-formas, with a date stamp in the format YYYYMMDD, contains all of the EMIS referral pro formas currently in use. It can be saved, and imported in one step from within EMIS Web.

Also found on the Referral Pro formas page, the documents 'How to Cleanse your EMIS Pro forma library' and 'Working with GP Pro formas' give instructions on how to import the *single* zip folder and remove all old templates which have been replaced.

GPs and other staff should be discouraged from using their own local copies of pro formas as they can miss out on important changes, which may put the patient at risk.

Release of Vision pro formas is not always concurrent with the EMIS forms as they require further processing. The zip folder INPS-Pro-formas, with a date stamp in the format YYYYMMDD, contains all of the InPS Vision pro formas currently in use. Some of these pro formas have been upgraded to include SmartTags, which reduces the need to enter data by hand. They can be identified by a suffix of 's'.

July 2019 pro forma updates

Pro forma name	Version	New, or reason for update
2WW Suspected Haematological Cancer	v12	<ul style="list-style-type: none"> e-RS clinic details updated to use Referral Assessment Service rather than directly booking to haematology lymphoid or general clinics.
2WW Suspected Upper GI Cancer and Hepato-Biliary Cancers	v16	<ul style="list-style-type: none"> 2WW Bureau phone number replaced with a number for the 2WW Gastroenterology Team
Adult and Older Adult Mental Health, Memory or Eating Disorder	v5	<ul style="list-style-type: none"> Pathways for referral of older adults (65+) to the Community Mental Health Team or Memory Clinic have been added to the previous form, creating a unified referral form for adults and older adults Replaces Adult Mental Health or Eating Disorder Referral Form – please deactivate this pro forma <p><i>Keywords:</i> MH Physical CPA Care Programme Approach AMHT Team Community CMHT Psychiatry Psychiatric eating disorder anorexia bulimia nervosa cotswold house</p>
InHealth Echotech Community Echo Service Referral Form	v10	<ul style="list-style-type: none"> Repeats included in the list of medications
Minor Stroke and TIA Referral Form	v5	<ul style="list-style-type: none"> Telephone number added for contacting the on-call registrars
NDPP Invitation Letter WITH Info Leaflet	v4L	<ul style="list-style-type: none"> Letter updated for use from 25/07/19 alongside new provider, ICS Health & Wellbeing
NDPP Invitation Letter WITHOUT Leaflet	v4	<ul style="list-style-type: none"> Letter updated for use from 25/07/19 alongside new provider, ICS Health & Wellbeing
NDPP Referral Form	v4	<ul style="list-style-type: none"> Form updated for use from 25/07/19 to direct referrals to new provider, ICS Health & Wellbeing
Obstetric Secondary Care Referral and Maternal Risk Assessment	v9	<ul style="list-style-type: none"> Mental Health referral options clarified

Please email us at occg.gpproformas@nhs.net if you have any queries or comments about the referral pro formas.

Jane Thurlow - Project Support Officer, Digital Transformation Team
SCW

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GP IT



Windows 7 – End of Support

Windows 7 devices that are not supported by Healthcare Computing/ABS (i.e. Check-in Screens, Information Boards, telephony systems etc) will need to be upgraded to Windows 10 as soon as possible as official Microsoft support is coming to an end on **January 14 2020**, this means that vital security patches will not be available after this time. Please contact the supplier of the device to find out your options around

upgrading to Windows 10.

For further information please contact:

Ryan Heaven – IT Locality Supervisor
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PC refresh (update)



There has been an update to the position reported last month. The PC replacement and the rollout of Windows 10 to a few pilot sites will start at the beginning of August to test Windows 10 in the GP environment,

The new PCs will be configured with Windows 10 Enterprise and will be rolled out after the pilot testing has been completed, the remaining practices will be contacted by Healthcare Computing or ABS to schedule the work.

For further information please contact:

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SCW

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An advertisement for NHS 111. It features four men in a living room setting. One man in a blue NHS uniform is sitting on a sofa, holding a laptop. Another man in a blue NHS uniform is standing behind him, gesturing. Two other men are sitting on the sofa, looking at the laptop. The text "Not sure what to do?" is overlaid on the left. Below it, "Go straight to 111" is written, with "111.nhs.uk" underneath. The NHS logo is in the top right corner. In the bottom right corner, there is a box that says "HELP US HELP YOU" and "KNOW WHAT TO DO".

Not sure what to do?

Go straight to 111

111.nhs.uk

NHS

HELP US HELP YOU


KNOW WHAT TO DO

Wire is produced by the Digital Transformation Service team at South, Central and West CSU


To give us your feedback, please email scwcsu.dtscommunications@nhs.net

Contact details for your support organisation are as follows:



 01869 811234



 01425 200868

support@abscomputerservices.co.uk

support@healthcarecomputing.co.uk

Want to see past issues?

You can find all back copies in Wire Archive at the following link:

<http://www.oxfordshireccg.nhs.uk/professional-resources/the-wire-news.htm>

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